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PATENT APPLICATION  
09/862,814

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

John C. Seibel et al.

Serial No.:

09/862,814

Date Filed:

May 21, 2001

Group Art Unit:

2177

Examiner:

Lu Kuen S.

Title:

**WEB-BASED CUSTOMER PROSPECTS  
HARVESTER SYSTEM**

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APR 30 2004

Technology Center 2100

**MAIL STOP - AF**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

I hereby certify that this correspondence is being deposited with the United States Postal Service as Express Mail No. EV35239374845 addressed to: Mail Stop - AF, Commissioner of Patents, Office, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

Jay Howard  
Jay Howard

April 26, 2004

Date

Dear Sir:

**RESPONSE TO FINAL OFFICE ACTION**

In response to the Final Office Action mailed February 26, 2004, Applicants respectfully submit the following amendments set forth below and requests favorable action thereon.

**Amendments to the Detailed Description** begin on page 2.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 3 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.

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